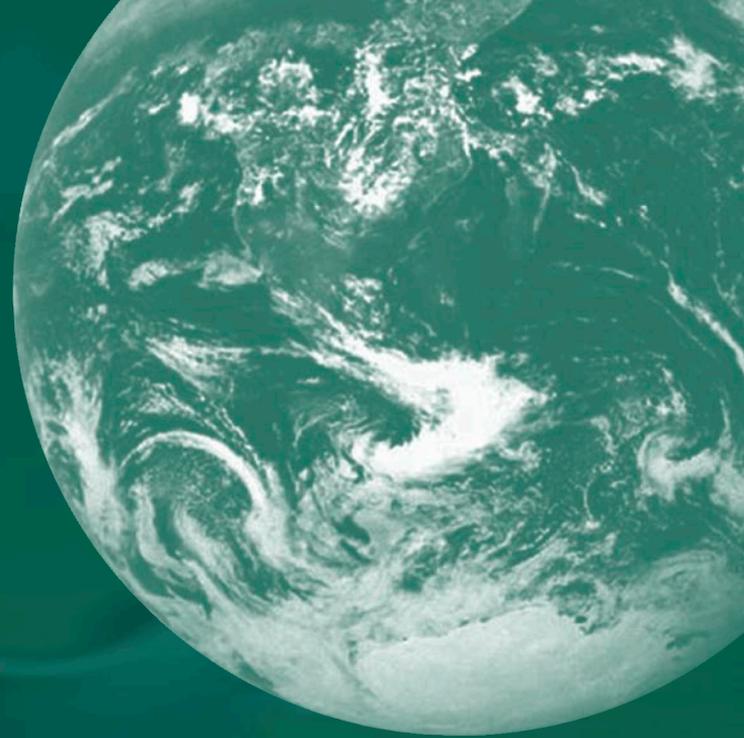




Primary
Health
Care
Research &
Information
Service

Annual Report 2009

www.phcris.org.au



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The PHC RIS story	4	Identify and respond to information needs of stakeholders	
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Director's report	5	<ul style="list-style-type: none"> • Convene the 2009 General Practice and Primary Health Care (GP & PHC) Research Conference 	
PHC RIS staff	6	<ul style="list-style-type: none"> • Knowledge brokering 	
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Throughout 2009 the Primary Health Care Research & Information Service engaged with and learned from stakeholders so that we could generate, manage and share information about Australian primary health care.

Generate

PHC RIS:

- Sent out PHC RIS eBulletin weekly to 1 839 subscribers
- Undertook an applied research project to establish the contribution of primary health care research to health reform processes in Australia
- Completed three rapid response research projects for the Department on topics of policy relevance
- Evaluated the extent to which the Researcher Development Program impacted on knowledge, attitudes and practice in relation to research
- Published the bi monthly newsletter *PHC RIS infonet*, which was sent to over 1 000 hard copy subscribers and over 1 200 electronic subscribers
- Produced *Summary Data Report of the 2007-2008 Annual Survey of Divisions of General Practice*

- Produced the first Divisions Performance Indicator reports by analysing data from National Performance Indicators and the Annual Survey of Divisions.

Manage

PHC RIS:

- Continually updated and enhanced the design and functionality of the website which, in 2009, had average monthly hits of 39 864, over 8 000 more than the monthly hits in 2008
- Merged ROAR profiles with ROAR projects and 2009 GP & PHC Research Conference abstracts, bringing the total number of ROAR profiles to just over 2 500
- Responded to over 2 000 enquiries from stakeholders by phone, email and in person
- Supported Divisions Networks and State Based Organisations by enhancing the planning and reporting on-line system.

Share

PHC RIS:

- Produced and distributed over 500 copies of the *Snapshot of Australian primary health care research 2009*, which also had 434 downloads from the PHC RIS website

- Convened the GP & PHC Research Conference with the theme, *Driving Change*, in Melbourne 15-17 July 2009. Over 450 delegates attended to hear from 150 speakers (Australian and overseas) about primary health care research, evaluation and development.
- Published five peer reviewed journal articles
- Conducted and evaluated a knowledge brokering project for the Department as the basis for further work, in collaboration with the Australian Primary Health Care Research Institute (APHCRI)
- Conducted a stakeholder survey to assess awareness and usefulness of PHC RIS paper-based and web-based resources
- Produced seven electronic issues of *RESEARCH ROUNDup*
- Organised five consultation workshops around Australia for phase 3 of the PHCRED Strategy
- Facilitated an exchange of information and knowledge between researchers and policy advisors through three knowledge brokering events.

What does PHC RIS do?

PHC RIS generates, manages and shares information and knowledge to inform, influence and enhance primary health care practice, policy and research. PHC RIS achieves this by working in partnership with three stakeholder groups: the Divisions of General Practice Network, primary health care researchers and primary care policy advisors.

Our vision

PHC RIS envisages a well informed and responsive primary health care sector which can meet the health needs of Australians because decision makers in practice and policy can obtain sound evidence from relevant and rigorous research and evaluation conducted with practitioners, consumers and policy makers.



Strategic goals

In the context of this partnership, PHC RIS' strategic goals are to achieve:

- Better understanding of primary health care research and activities
- Improved access to data and information
- Enhanced sharing of information and knowledge.

PHC RIS aims to:

- Generate knowledge about activities and outcomes of the Divisions of General Practice Network and primary health care research
- Manage and facilitate access to data and information regarding the activities and outcomes of the Divisions of General Practice Network and primary health care research
- Increase and promote sharing of information and knowledge among the Divisions of General Practice Network, researchers and policy makers
- Operate the organisation to the highest standards of governance.

To meet these aims, PHC RIS will:

- Work with stakeholder groups and facilitate networking between them

- Collect, analyse, interpret and disseminate information and knowledge in ways that maximise uptake of the information
- Develop and provide information infrastructure
- Scan the environment systematically to identify emerging issues, resources and ideas relevant to our stakeholders
- Market PHC RIS as an innovative responsive organisation.



Libby Kalucy, PHC RIS

This is the last Director's Report I will write, as I am retiring from this role. Since I started with the organisation in 2000 I have seen PHC RIS expand and develop along with the PHCRED Strategy and the Divisions of General Practice network. I now understand that PHC RIS fills an important niche by having information as its focus, requiring us to be experts in relating to people as well as managing and using technology.

We need to understand data, information, evidence and knowledge, what can be codified and what cannot. We do not compete with primary health care researchers, but undertake research on our activities in order to improve them.

In 2009, PHC RIS moved into a more direct knowledge brokering role against the background of health reform. We gained experience in producing *Rapid Responses* to issues of policy importance through a specific knowledge brokering project. We then experienced the benefits of a roundtable discussion following one of the *Rapid Responses*.

These activities laid the foundations for a new five year contract for PHC RIS, commencing in 2010, with a much greater focus on knowledge transfer and exchange so that primary health care research can contribute fully to policy and practice.

Our role with Divisions of General Practice Network in 2009 also moved further into analysis of activities and achievements of the Network, to use the opportunities presented by National Performance Indicator data. PHC RIS' technical expertise enabled us to respond rapidly to changed needs and to introduce innovative means of data display to match heightened expectations of our stakeholders.

Finally, being Director of PHC RIS has been an enormous privilege and challenge. Our achievements are due to our exceptional staff, and the people in so many organisations who have worked as our partners in policy, research and practice. I express my great appreciation to all of you, and wish PHC RIS well in the next exciting years as Australia undertakes profound health reform for a better health system.

STAFF MEMBER

A/Professor Libby Kalucy
Director
Team: Executive



A/Professor Ellen McIntyre
Manager
Team: Executive



Simon Patterson
IS Manager
Team: IT, Executive



Dr Ann-Louise Hordacre
Research Manager
Team: Annual Survey of Divisions, Executive
To: June



Fiona Thomas
Administration Manager
Team: Administration, Executive



STAFF MEMBER

Dr Sara Howard
Research Associate
Team: Annual Survey of Divisions
To: May



Cecilia Moretti
Research Associate
Team: Research



Eleanor Jackson Bowers
Research Associate
Team: Research



Rachel Katterl
Research Associate
Team: Research



Nova Reinfeld-Kirkman
Research Associate
Team: Research



STAFF MEMBER

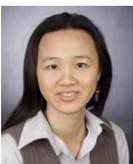
Bel Lunnay
Research Assistant
Team: Research



Linda Isherwood
Research Associate
Team: Research
To: October



Wai Ling Kok
Web Programmer
Team: IT



Kylie Dixon
Website Coordinator
Team: IT



David Branford
Web Developer
Team: IT



STAFF MEMBER

Louise Baird
Administration Officer
Team: Administration



Naomi Plowman
Admin & IS Assistant
Team: Administration



Amy McKay
Liaison Officer, Communication Officer
Team: Administration, IT
To: September



Sarah Eckermann
Communications Officer
Team: Administration
To: May



COLLECT, ANALYSE & SYSTHEISISE INFORMATION ABOUT DIVISIONS & PHC RESEARCH

PHC RIS generates knowledge about activities and outcomes of primary health care research and the Divisions of General Practice Network keeping in touch directly and indirectly with diverse people in policy, practice and research sectors, PHC RIS staff members have been aware of and responsive to their current information needs.

Scanning the environment

Environmental scanning for *PHC RIS eBulletin* continues to meet the needs of our stakeholders.

The *PHC RIS eBulletin* is designed to inform stakeholders of recently published:

- articles and reports
- news items
- media releases
- upcoming conferences and courses
- research grants, scholarships and fellowships
- PHC RIS products and services
- websites relevant to the primary health care field.

In December 2009 *PHC RIS eBulletin* had 1 839 subscribers, 29% of these followed at least one link provided to them in the weekly *eBulletin*.

“.....This email...bulletin is one of the most informative that arrives in my inbox. The content is not only relevant to what I do, but [it] allows me to flirt with things I'd like to do or know more about. The format is clear, concise and the links always reliable. With limited time to search journals and databases, your summary is invaluable.”



Researcher Development Program Survey

This survey is an evaluation of the Researcher Development Program (RDP) which has been operating in the 26 university departments of General Practice (UDGP) and Rural Health (UDRH) across Australia.

The project examines the extent to which the RDP has impacted on knowledge, attitudes and practice in relation to research and to develop a profile of RDP participants. It builds on

the work already done with RDP participants in NSW and ACT.

Data was collected via an on-line survey from 105 RDPs (88% female, 57% from UDGP). Preliminary analysis indicated that 94% found it a valuable experience while 89% expressed interest in undertaking further research.

Contribution of research to reform

During 2009, PHC RIS undertook an applied research project to establish the contribution of primary health care (PHC) research to health reform processes in Australia.

The project was conducted using publicly available information on the websites of the National Health and Hospital Reform Commission, the National Primary Health Care Strategy and the Preventative Health Taskforce.

We used this information to determine three aims:

- To what extent PHC researchers are involved as commissioners and authors of commissioned papers or submissions
- The number of submissions by PHC researchers or research organisations
- To what extent primary health care research was cited in commissioned

papers, submissions and in the final reports of the task forces.

The project found that of the 30 people appointed to the formal working groups in the three initiatives, 10 had published papers in the field of primary health care; for four of these it was their principal field of research.

Overall, 17% of the authors commissioned to write discussion papers had a current PHC university appointment. There were 40 submissions from primary health care research organisations and of these, 21 were funded by the Primary Health Care Research, Evaluation and Development (PHCRED) Strategy. Primary health care research was the subject of approximately 12% of references cited in the submissions and commissioned papers.

Aim 3 was the most time consuming part of the project and involved harvesting and coding over 6 000 citations from over 1 200 submissions and papers.

A project report was finalised in November 2009 and the results were disseminated through a poster at the Health Services Research Conference in November and is available on the PHC RIS website.

Rapid Response Research projects

In 2009 PHC RIS successfully completed three rapid response topics at the request of the Australian Government Department of Health and Ageing (Department):

- Models of patient enrolment
- Primary health care regional fund-holding
- Patient experience of health care performance.

Divisions Performance Indicator Reports

It was agreed that PHC RIS would be more involved in the analysis of the Divisions of General Practice National Performance Indicators (NPI) information and analysis of the NPIs, combined with the Annual Survey of Divisions (ASD) information, resulted in a new series of reports called *Divisions Performance Indicator Reports* (DPIR).

These four projects focused on chronic disease management, access, prevention, and Aboriginal and Torres Strait Islander people health care checks.

Annual Survey of Divisions

In 2008, the Department headed the ASD review process, conducting this in parallel to the development of the NPIs for the 2008-12 period.

This led to significant changes and also a reduction in the survey content. Due to these changes as well as those in the contractual relationship between PHC RIS and the Department, the decision was made not to publish the report on the 2007-08 Annual Survey of Divisions in the usual way. Instead the *Summary Data Report of the 2007-2008 Annual Survey of Divisions of General Practice* was produced and sent to the Department in March 2009. This report has subsequently been published on the PHC RIS website.

IMPROVE ACCESS TO DATA AND INFORMATION

PHC RIS manages and facilitates information about the activities and outcomes of primary health care research and the Divisions of General Practice Network in many ways as outlined through the following activities.

Maintain databases and data collection/ Roadmap Of Australian primary health care Research (ROAR)

The *Roadmap Of Australian primary health care Research* (ROAR) database remains one of PHC RIS' most popular on-line resources and many exciting developments occurred in 2009.

It was viewed more than 80 000 times in 2009, with an average of 6 678 hits per month – 9% more than the 6 025 hits per month in 2008.

In June ROAR profiles were merged with ROAR projects which increased the number of ROAR profiles from 541 to 1 179. In July ROAR Profiles were merged with GP & PHC Research Conference abstracts. This produced approximately 1 300 new provisional ROAR profiles and brought the total amount of profiles to over 2 500.

A link was also created between a primary organisation to all 'active' researchers so that when a user clicks

on an organisational profile link they find information and contact details about the organisation, the researchers who are listed on ROAR that work within the same organisation and ROAR projects being conducted there.

PHC RIS staff have worked diligently to ensure the validity of ROAR profiles by asking keynote speakers and delegates of the 2009 GP & PHC Research Conference if their information could be used to update their ROAR profiles in addition to prompting Research Capacity Building Initiative contributors to *PHC RIS infonet* to update or add their profiles.

Support users in providing and accessing information

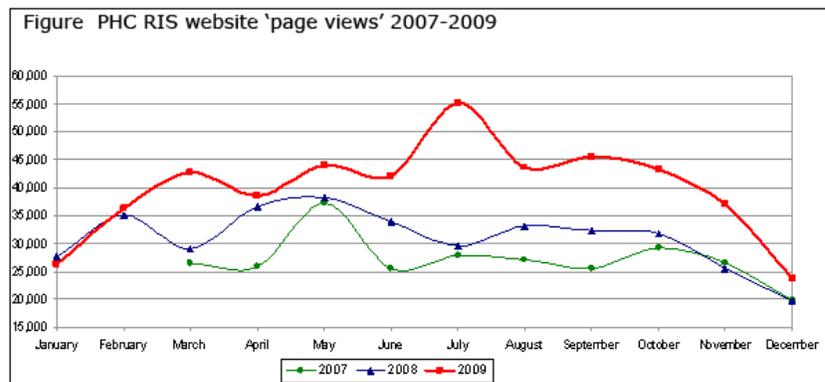
The PHC RIS website continues to provide support and information for the extensive range of resources available. When new resources are launched or

updated, the PHC RIS website alerts users and directs them to the information by providing details in both the *Announcements* section of the home page and the *What's New* pages.

Average monthly hits to the PHC RIS website in 2009 were 39 864, over 8 000 more than the monthly hits in 2008 (see figure). The peak in July 2009 reflects the interest in web information about the GP & PHC Research Conference.

PHC RIS Assist

Nine hundred and eighty three incoming calls were received via the *PHC RIS Assist* 1800 number in 2009, an average of 82 calls a month. The busiest months were February, July and September which coincided with the peak planning and reporting periods in 2009.



Nearly all (98.5%) of the 2 036 requests for 2009 were responded to within one working day.

Promoting the *PHC RIS Assist* service from the side bar of the PHC RIS website enables users to easily submit specific queries or contact PHC RIS directly when the information they require is not readily available.

The *PHC RIS Assist* 1800 phone number and generic mailing list were the most used methods to communicate with PHC RIS, however emails and phone calls to specific staff members were also common.

PHC RIS communicated most with members of the Divisions Network, followed by researchers and the Department. The most time intensive enquiries were requests for specific ASD data, and face-to-face consultation with stakeholders.

Planning & reporting on-line system

In 2009 substantial work was conducted to enhance the existing planning and reporting on-line system for Divisions of General Practice and State Based Organisations (SBOs) particularly in relation to requirements around their renewed *Multi-Program Funding Agreement* with the Department.

As required by their contract with the Department, all Divisions and SBOs completed their Plans and Reports using the on-line system. This included the ASD component of the 12 Month Report.

The resulting information on the activities and attributes of Divisions was made accessible through a suite of on-line tools designed to suit the needs of people within the Divisions Network, researchers and policy advisors. This, and past information, can be seen within the *Divisions Network Reporting* section of the PHC RIS website.

Along with the new enhancements to the on-line system, PHC RIS also managed the support service for users of the existing on-line system. The *PHC RIS Assist* support service receives a wide range of queries from the Divisions Network regarding both functionality and the content of the Plans and Reports.

"The team that provides support and assistance for the Divisions Information Online System is always friendly, professional, helpful and responsive. I really can't speak highly enough of [PHC RIS staff] as they bend over backwards to provide assistance and follow-up. Congratulations for all your hard work!"

Develop and implement new Information Management systems

In 2009 a substantial IT project involved redesign of the existing website infrastructure which increased capacity of the website, enabling it to manage and link complex data and information and thereby improving the search function significantly (via keyword and categorisation). These features are being used in the ROAR resource cross linking PHC projects with the investigators involved (ROAR Profiles).

This initial development provides immediate benefit but is also a basis for future developments and expansion.

IDENTIFY AND RESPOND TO INFORMATION NEEDS OF STAKEHOLDERS

PHC RIS increases sharing of information and knowledge within and between policy makers, researchers and the Divisions of General Practice network using several strategies as shown here.

Using multi-faceted communication tools

From January to December, 2009, PHC RIS produced:

- 47 issues of *PHC RIS eBulletin*
- six issues of *PHC RIS infontet* (emailed to over 1 200 subscribers and hard copies posted to over 1 000 subscribers)
- ten new *infoBytes*
- revised nine *Fact Sheets*
- produced seven issues of *RESEARCH ROUNDup*
- continually updated web-based resources.

Stakeholder survey

During the 2009 GP & PHC Research Conference in July, PHC RIS conducted a paper-based survey to assess the awareness and usefulness of PHC RIS products and services among

delegates. Eighty eight people participated in the survey and indicated that, overall, the products and services they were aware of, were very useful.

Of the web-based resources, delegates found ROAR, the Acronyms list, the PHCRED webpages and *PHC RIS Assist* to be most useful.

Some of the feedback PHC RIS received from this survey reflected the value of PHC resources:

“I always send new researchers to your site because of its usefulness.”

“you are keeping researchers connected, well informed and updated with current research.”

“You play an important role in facilitating primary health care research in this country.”

PHC RIS has provided feedback to stakeholders via ROAR by highlighting the top ROAR profiles and projects undertaken throughout the year. These included most viewed ROAR profiles with a research interest in the health workforce and providing the top ROAR projects in Indigenous/Aboriginal Health.

PHCRED consultation workshops

PHC RIS convened consultation workshops on Phase 3 of the PHCRED Strategy between 11-21 September in Brisbane, Sydney, Melbourne, Adelaide and Perth. Participants included representatives from the Department, PHCRED funded people and other relevant stakeholders.



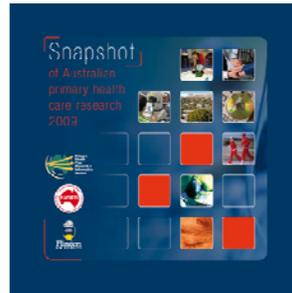
Participants at the Melbourne PHCRED consultation workshop

The workshops received positive feedback from participants who were also invited to comment on the draft reports before the final report was sent to the Department in October.

Snapshot 2009

The second edition of the successful annual publication *Snapshot of Australian primary health care research 2009* was launched at the GP & PHC Research Conference in July. *Snapshot* provides readers with a selection of current Australian research relevant to key Australian Government health policy directions.

“The quality of the product demonstrates confidence and pride in the fact that PHC research is newsworthy and influential. I think, in years to come, it will increasingly become a document in which researchers will want to be listed – as something worthy of special mention in the CV.”



2009 General Practice and Primary Health Care (GP & PHC) Research Conference

Researchers, policy advisors, practitioners and consumers (over 460 of them) attended the 2009 GP & PHC Research Conference in Melbourne, which was entitled, *Driving Change*.

More than 150 speakers from Australia and overseas delivered a wealth of information about primary health care research, evaluation and development with the aim of shaping the future of health and primary health care in Australia in line with the Government's proposed Health Reform.

Keynote speaker, Dr Tikki Pang from *World Health Organization* engaged the audience with his striking stories of the inequities in primary health care in our region and urged us to work towards the goals of effective PHC reform: universal coverage, enhanced service delivery, strong leadership and effective public policy.

Professor Frank Sullivan from the University of Dundee offered insight into how PHC research has evolved in Scotland, providing delegates with ideas on how this could be adapted to Australian conditions.

All abstracts and presentations (where permission has been given) are available at: <www.phcris.org.au/conference/2009>

The conference evaluation (which received a 40% response rate) indicated that most respondents (89%) considered the conference increased



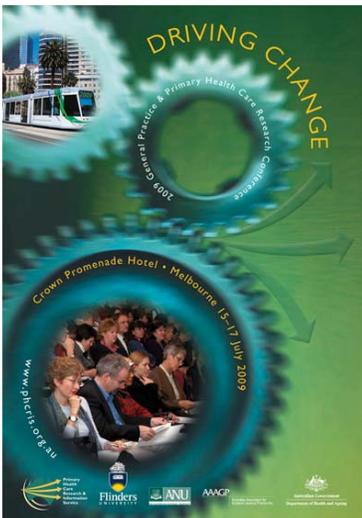
The panel at the Conference - Tony Hobbs, Rob Moodie, Megan Morris, Mukesh Haikerwal with Julie McCrossin

their knowledge and understanding of the scope and nature of current research, evaluation and development to a great to moderate extent.

“The concurrent paper sessions made it easy to find out about lots of different sorts of research happening without having to sit through long presentations. Having 4-5 presentations in each session created variety and good discussion opportunities.”

Conference Evaluation, June 2009

Planning began in late 2009 for the 2010 Primary Health Care Research Conference which will be held in Darwin, 30 June-2 July with the theme *Primary health care research and health reform: Improving care.*



Knowledge brokering

PHC RIS conducted, contributed to and evaluated three meetings between researchers and policy advisors in 2009 as part of a knowledge brokering project, designed to facilitate exchange of knowledge and information between researchers and policy advisors. The project reinforced there is no single method or model for knowledge brokering, as exchange of knowledge depends on all the factors which affect human interaction and communication.

RESEARCH ROUNDup

Seven electronic issues of *RESEARCH ROUNDup* were produced in 2009 and maintain clear links with Australian health strategies and initiatives, utilising systematic reviews where possible, whilst providing a succinct overview of the latest research.

Topics covered included:

- *Nursing in General Practice: still some way to go*
- *The primary care role for people with cancer*
- *Dementia and primary health care*
- *Chronic disease self-management*
- *Health promotion of physical activity*

- *Evaluation of chronic disease management in primary health care*
- *Australia's primary health care research workforce*

Giving feedback to providers of data

PHC RIS provided individual feedback to each Division about their responses to the Annual Survey. The feedback contained a selection of Division responses to the Annual Survey of Divisions, along with aggregated responses in six comparison categories.

The aim of the feedback is to provide Division specific comparisons of performance from year to year and benchmarking with other Divisions of similar demographic characteristics.

PHC RIS also prepared and sent reports to the Australian General Practice Network (AGPN) and SBOs aggregated from the response of Divisions to questions about these organisations. Divisions data was made available in many formats through the suite of on-line tools found via the Divisions Network Reporting section of the PHC RIS website.

PHC RIS OPERATES THE ORGANISATION TO THE HIGHEST STANDARDS OF GOVERNANCE

Maintain systems for effective governance

All contractual obligations for reporting were met in 2009. The Report against the 2009 Annual Plan, the Annual Budget and the 2009 Annual Report were sent to the Department on completion. The Annual Report was uploaded onto the PHC RIS website as soon as it received formal approval from the Department.



Strategic Advisory Group

The Strategic Advisory Group met by teleconference and via email focusing on PHC RIS in 2009 and beyond, the PHCRED review and the 2009 GP & PHC Research Conference.

Strategic Advisory Group members are:

- Professor Jon Emery, Head, Department of General Practice, University of Western Australia

- Mr Robert Wells, Director of the Menzies Centre for Health Policy and the Australian Primary Health Care Research Institute at the Australian National University
- Mr Kevin Broadribb, Director, Succellus
- Professor Michael Kidd, Executive Dean, Faculty of Health Sciences, Flinders University
- Ms Rachel Yates, Australian General Practice Network
- Representatives from the Department of Health and Ageing, Vicky Murphy, Hitendra Gilhotra and Jeanette Mathe
- PHC RIS executive staff Libby Kalucy (Chair), Ellen McIntyre, Simon Patterson, Fiona Thomas, Ann-Louise Hordacre and secretariat Louise Baird.

Recruit, develop and retain suitably qualified staff

Four staff members left during the year – Dr Sara Howard in May, Dr Ann-Louise Hordacre in July, Sarah Nisbet in June and Amy Hoffmann (nee McKay) in September. Four new staff members joined PHC RIS – Rachel Katterl, Nova Reinfeld-Kirkman, Linda Isherwood and Belinda Lunnay. PHC RIS staff continued to develop their skills and

knowledge by attending numerous development activities.

Collaborations and partnerships

In 2009 PHC RIS worked with individuals within organisations including the Department, the Australian Primary Health Care Research Institute, the Australian Association of Academic Primary Care, PHCRED funded university departments of General Practice and Rural Health, AGPN, Divisions of General Practice and State-Based Organisations.

Ensure PHC RIS is prominent and visible

PHC RIS has been complimented on the appearance and consistency of its products. The Marketing and Promotions Group is responsible for this visible identity of PHC RIS which is becoming particularly important as the information world goes digital. The use of the PHC RIS logo, as well as related icons for each product, contributes to the prominently visible identity.



**FINANCIAL STATEMENT FOR THE
PERIOD 1 JANUARY 2009 TO 31
DECEMBER 2009.**

**PREPARED BY FLINDERS
UNIVERSITY, ADELAIDE
AUSTRALIA**

**The State Auditor General's Office
conducts an annual audit of all University
financial transactions using a systems
based approach.**

INCOME

Income [GST exclusive]	1 170 000.00	
Income [Planning & Reporting System]	9 090.91	
Interest	13 769.13	
TOTAL INCOME		1 192 860.04

SALARIES

Academic	342 465.15	
Administrative & Technical	337 706.45	
Total salaries	680 171.60	

NON-SALARIES

2009 Conference	60 000.00	
Consultancies	105 719.45	
Travel	56 930.61	
Staff recruitment & training	4 744.64	
Printing & photocopying	49 797.11	
Consumables	28 877.85	
IT & Communication	3 030.18	
Public relations	67 962.61	
University levy	89 239.00	
Total non-salaries	466 301.45	

TOTAL EXPENDITURE		1 146 473.05
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Balance 31 December 2009		\$ 46 386.99
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PEER REVIEWED JOURNAL ARTICLES

Kalucy E. (2009). Partnership approaches, regional structures and primary health care reform? *Australian Journal of Primary Health Partnership*, 15(3), 188-192.

Kalucy E, Jackson-Bowers E, McIntyre E, Reed R. (2009). The feasibility of determining the impact of primary health care research projects using the Payback Framework. *Health Research Policy and Systems*, 7, 11.

Howard S, Eckermann S. (2009). PHC RIS: practice nurses - enhancing primary health care services in rural Australia. *Aust J Rural Health*, 17(2), 111.

OTHER ARTICLES

Kalucy E, Hordacre A, Howard S, Moretti C. (2009). Population health role of the Divisions of General Practice Network. *Public Health Bulletin SA*, 6 (2), 17-20.

PHC RIS infonet

Volume 13: 2008-2009

- Issue 3 – February 2009
- Issue 4 – April 2009
- Issue 5 – June 2009
- Issue 6 – August 2009

Volume 14: 2009-2010

- Issue 1 – October 2009
- Issue 2 – December 2009

RESEARCH ROUNDup

RESEARCH ROUNDup: Nursing in General Practice: still some way to go. Alfred A, Jackson-Bowers E, Kalucy E.

RESEARCH ROUNDup: The primary care role for people with cancer. Jackson-Bowers E, Kalucy E.

RESEARCH ROUNDup: Dementia and primary health care. Katterl R, Kalucy E.

RESEARCH ROUNDup: Chronic disease self-management. Katterl R, Kalucy E.

RESEARCH ROUNDup: Health promotion of physical activity. Isherwood L, Kalucy E, Katterl R, Reinfeld-Kirkman N.

RESEARCH ROUNDup: Evaluation of chronic disease management in primary health care. Isherwood L, Kalucy E.

RESEARCH ROUNDup: Australia's primary health care research workforce. Kalucy E, Katterl R, McIntyre E.

ANNUAL SURVEY OF DIVISIONS

Howard S, Hordacre AL, Moretti C, Kalucy E. (2009). *Summary Data Report of the 2007-2008 Annual Survey of Divisions of General Practice.* Adelaide: PHC RIS, Discipline of General Practice, Flinders University, and Australian Government Department of Health and Ageing.

REPORTS

Primary Health Care Research & Information Service. (2009). *Annual Report 2008.* Adelaide: PHC RIS.

Primary Health Care Research & Information Service. (2009). *Snapshot of Australian primary health care research 2009.* Ed: Nisbet S, Kalucy L, McIntyre E, Thomas F. Adelaide: PHC RIS.

Kalucy E, Jackson-Bowers E. (2009). *Primary Health Care Research Contribution Project: The contribution of primary health care research to the 2008-9 health reform process in Australia.* Adelaide: Primary Health Care Research & Information Service.

Kalucy E, Jackson-Bowers E, McIntyre E, Hordacre AL, Reed R. (2009). *Exploring the impact of primary health care research. Final Report Stage 2 Primary Health Care Research Impact project.* Adelaide: PHC RIS, Discipline of General Practice, Flinders University.

PRESENTATION	STAFF MEMBER(S)	EVENT
Research funding in Australia	LK	Melbourne University, Short Course on primary health care research, March
Current Primary Healthcare Research with Divisions	LK	Melbourne University, Short Course on primary health care research, March
Involving industry partners and decision makers in comprehensive PHC research exchange - (or working together so research makes a difference)	LK	Indigenous Researchers Training Program on Revitalising Health for All: Learning from Comprehensive PHC Experiences, March
Division Information Online System and the NPIs	ALH, SP	General Practice NSW Forum, April
Divisions of General Practice National Performance Indicators - using and reporting	LK	Australian Commission on Safety and Quality in Healthcare round table, June
Divisions' role in diabetes prevention and management in 2006-07: a South Australian case study	CM, ALH, LK, SH	GP & PHC Research Conference, Melbourne, July
The evolving role of practice nurses in Australian General Practice: 2004-2008'	CM, SH, LK, ALH	4th international conference on community health nursing research, August
DIY research: how you can plan and implement your own research projects	EM	2009 Australian Lactation Consultants Association (ALCA) Conference, September
Determinants of eHealth usage: a random population survey	NRK, LK, LR	PHCRED Tri-State Conference, September
Making your message stick	EM	PHCRED Tri-State Conference, September
PHCOs and Divisions: Purpose and partner	LK	General Practice Victoria State Forum, September
Getting it out there: Dissemination for knowledge and change	EM	Statewide PHCRED Symposium Tasmania, November
Looking forward in PHC research	EM	VicPHCRED Conference, November

PRESENTATION Cont.	STAFF MEMBER(S)	EVENT
The National RDP Story: preliminary findings	EM	NSW PHCRED Retreat, November
PHCRED: what's next?	EM	NSW PHCRED Retreat, November

POSTERS	STAFF MEMBER(S)	EVENT
Primary Health Care Research and Current Australian Health Reform	EJB, LK	6th Health Services & Policy Research Conference, November
Driving change with International Board Certified Lactation Consultants (IBCLCs)	EM	GP & PHC Research Conference, Melbourne, July

WORKSHOPS	STAFF MEMBER(S)	EVENT
Division Information Online System and the NPIs	ALH, SP	General Practice Victoria, New staff workshop

Further details of these presentations can be found at: <<http://www.phcris.org.au/publications/presentations.php>>



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