

Editorial: On being systematic and transparent and responsive



Ellen McIntyre, PHC RIS

PHC RIS continues to take on board the many suggestions and ideas discussed during the recent visit from John Lavis from McMaster University. The most consistent and persistent message that came out of this visit was the need to be systematic (methodological in procedure or plan and repeatable) and transparent (readily understood) in what we do. Integrate this with the PHC RIS mission of generating, managing and sharing information and

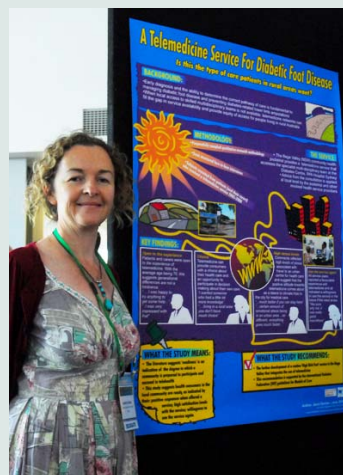
knowledge and you have an organisation that has set itself a very high standard. However, for us to be responsive, we need engagement from the primary health care (PHC) community. Knowing what people need enables us to respond in an effective manner.

One of the most significant ways this was done recently was through our 2010 PHC Research Conference. The amazing number of people (we expected 300 and registered 385) who attended the Conference in Darwin reflects the engagement of the community who came to present, discuss, debate and network. More information about this event can be found on p2.

Our *Roadmap Of Australian primary health care Research (ROAR)* is another example of how well the PHC community engages with PHC RIS through providing the many pieces of data that

have enabled us to capture the profiles and research projects of researchers around the country.

All conference abstracts, presenters, presentations (with permission) and posters (where available) have been added. We encourage you to use this great tool in your collaborations and planning for future projects <www.phcris.org.au/roar>



*Jenni Devine
PHC RIS Best Poster
2010 PHC Research Conference*

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2010 Primary Health Care Research Conference
Primary health care research and health reform: Improving care.
Darwin 30 June–2 July 2010
www.phcris.org.au/conference/2010

An excellent balance at the 2010 PHC Research Conference... see page 2
Awards & photos... see page 2 & 3
Or visit www.phcris.org.au/conference/2010

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An excellent balance at the 2010 PHC Research Conference - Primary health care research and health reform: Improving care

Ellen McIntyre, PHC RIS

More than 140 speakers and over 110 posters were presented at the recent PHC Research Conference in Darwin. Delegates, many of whom were visiting Darwin for the first time, were actively involved in the presentations, workshops, symposia, meetings and discussions throughout the three days. Networking was once again a key feature – during the breaks, around the lunch tables and throughout the poster reception, as well as the well-supported dinners.

Dr Jim Primrose, Chief Advisor in Primary Health Care for New Zealand Ministry of Health outlined how their Primary Health Care Strategy is improving the delivery of primary health care services and reducing pressure on the hospital system in New Zealand.

Dr Colin Tukuitonga, Chief Executive of the Ministry of Pacific Island Affairs from New Zealand, presented the

challenges faced by primary health care practitioners in the Pacific Region. These ranged from a shortage of skilled health care workers, outdated information systems and infrastructures, to unreliable drug and medical supplies and inconsistent policy and regulatory frameworks across the Pacific Island Countries and Territories. He invited the audience to extend their research into this region.

Dr Stephen Campbell, Senior Research Fellow at University of Manchester, spoke about his role and experience in a pay-for-performance scheme introduced by the UK government in 2004 for general practices to generate revenue. Dr Campbell presented the potential highlights and pitfalls of introducing a similar scheme to Australia, as identified from the experiences of other countries.

Delegates also heard how Associate Professor Noel Hayman, Clinical Director of the Inala Indigenous Health Authority (IIHA), used community



consultation and participation with the Indigenous population that resulted in a vast improvement in indigenous access to the service – from 12 patients in 1995 to 4 500 patients in 2010. Simply amazing.

Planning is already underway for the 2011 PHC Research Conference to be held from 13-15 July in Brisbane. We look forward to seeing you all there!

AWARDS

AAAPC Distinguished Papers

Ross Bailie, Charles Darwin University & Damin Si, University of Queensland, *Improving quality of preventive care for well adults in Indigenous community health centres.*

Jon Emery, University of Western Australia, *Testing an innovative tool to diagnose melanoma in primary care.*

AAAPC Best First Time Presenter

John Widdup, University of NSW, *Universal Health Home Visiting: evaluating access and equity.*

PHC RIS Best Poster

Jenni Devine, Greater Southern Area Health Service NSW, *User satisfaction and experience with a telemedicine service for diabetic foot disease in an Australian rural community.*



Ross Bailie, Damin Si & Jon Emery AAAPC Distinguished Papers

Australian Journal of Primary Health Prize for best research paper or symposium relevant to the interest of the journal.

Christopher Paul Burgess, Menzies School of Health Research NT, *The contribution of the Adult Health Check to preventive care in a remote Aboriginal primary care service.*



John Widdup
AAAPC Best First Time
Presenter

Christopher Paul Burgess
AJPH Prize



2010 PHC Research Conference - Primary health care research and health reform: Improving care



Colin Tukuitonga



Jim Primrose



Noel Hayman



Stephen Campbell



The great debate: Stephen Campbell, Erica Bell, Robert Wells and Jim Primrose



The Hon Warren Snowdon MP



Delegates at a concurrent paper session



Mark Harris recipient of the AAAPC's Bridges-Webb Medal



Networking over morning tea, Ru Kwedza and Irene Tjhung



Ellen McIntyre and friend

Abstracts, presentations and posters (where author permission has been given) are available at www.phcris.org.au/conference/browse.php?catid=996

An evaluation report will soon be available from: www.phcris.org.au/conference/2010/



Delegates dancing the night away at the Conference dinner



Welcome to our new staff at PHC RIS

Ellen McIntyre, PHC RIS

PHC RIS warmly welcomes five new staff to the team.



Dr Petra Bywood, Research Manager

Petra leads the research and evaluation activities within the PHC RIS team, and contributes to the effective

dissemination of information and research findings to PHC researchers, policy advisors and Divisions of General Practice. Petra has a PhD in Neuroscience and a Graduate Certificate in Public Health.



Dr Sandy Muecke, Research Fellow

Sandy is part of the PHC RIS research team that produces *RESEARCH ROUNDup*, conducts applied

research and provides rapid responses to the Australian Government Department of Health and Ageing.

Sandy has a PhD in Critical Care Medicine, Graduate Diploma Nursing (Critical Care) and a Bachelor of Nursing (Hons).



Amanda Carne, Research Associate

Amanda is the latest addition to the PHC RIS research team. Amanda has a Behavioural Science degree and a background in leisure/

recreation management, and is currently undertaking a Graduate Certificate in Public Health Research and Evaluation. Prior to joining PHC RIS, Amanda worked in a variety of research support roles within Flinders University.



Bel Lunnay, Communications Officer

Bel is responsible for the weekly *PHC RIS eBulletin* and coordinates the production of several

PHC RIS products including *Snapshot*, *PHC RIS infoBytes* and *Fact Sheets*. Bel

has held research and project-based positions in WA and SA. Bel holds a Health Sciences (Health Promotion and Education) degree and is currently undertaking a PhD in the Discipline of Public Health, Flinders University exploring the social context of alcohol consumption among young Australian females.



Fae Heaselgrave, Communications Officer

Fae is the writing coordinator for PHC RIS publications such as the bi-monthly newsletter,

PHC RIS infonet, and the PHC RIS annual report. In addition, Fae is the media liaison officer for PHC RIS and chairs the public relations and marketing committee. She has a Postgraduate Diploma in Public Communication and has worked as a communications practitioner in health for a number of years, both in the UK and in Adelaide.

RESEARCH ROUNDup

CONTINUITY AND SAFETY IN CARE TRANSITIONS: COMMUNICATION AT THE HOSPITAL/COMMUNITY CARE INTERFACE

Sandy Muecke, PHC RIS

Issue 11 of *RESEARCH ROUNDup* was recently published. *Continuity and safety in care transitions: communication at the hospital/community care interface* outlines communication mishaps that may occur at the time of hospital discharge, as care is transferred back to the community. The physical, emotional and financial implications of adverse events arising from communication failures and poor care coordination at discharge are described, including their



Continuity and safety in care transitions: communication at the hospital/community care interface

impact upon the patient, their family, care providers, and the wider community. Several Australian and overseas studies provided insight into the scope of the problem.

An Australian systematic review, conducted in 2006, described strategies that addressed care coordination problems. Interventions were grouped according to their level of implementation within the health care sector; patient/health service provider, organisational, or health system levels. The majority of strategies described were directed at

the provider level with few occurring at the organisational level, and only one addressed change from the health system level. The *ROUNDup* concluded that, in Australia, while a number of health system level strategies designed to improve care coordination (*Medicare Locals*, *eHealth* for example) had already been proposed, ongoing research would be required to measure their long-term viability and effectiveness.

This PHC RIS publication is available at www.phcris.org.au/researchroundup



Research and evaluation resources

Bel Lunnay, PHC RIS

In light of our recent PHC Research Conference, this is a timely reminder of PHC RIS' suite of *infoBytes* on research and evaluation.

PHC RIS infoBytes are on-line information and skill building fact sheets that focus on an array of topics. Our *infoBytes* on research and evaluation include:

About research - clarifies what research is and provides you with definitions for the many research types.

Apply for research funding – covers numerous issues you need to address when considering your research question and applying for research funding.

Collaborative partnerships in research – shows you the relevance and value of collaborative partnerships between researchers, practitioners, decision makers, consumers and community members for strengthening research.

Ethical health research - provides you with guidelines and relevant articles relating to ethical health research.

Evaluation books, journals and articles – provides you with access to books, journals and articles relevant to evaluation.

Evaluation on-line resources - provides you with access to checklists, tools, guides, and other evaluation resources.

Getting started in evaluation – outlines the purpose of evaluation, definitions, glossary of terms, electronic discussion lists and provides you with guidelines for conducting evaluations.

Longitudinal Studies – informs you about Australian primary health care longitudinal studies, definitions of longitudinal studies, its disadvantages and advantages, information for those wanting to conduct a longitudinal study as well as information on how to access the databases and findings of such studies.



Mentoring matters – provides you with information about mentoring, which is a key way to support PHC providers to develop high quality research and evaluation skills.

Practice-Based Research Networks (PBRN) – provides you with definitions, aims and literature about PBRN as well as a list of PBRN in Australia.

Researchers influencing policy development: closing the gap – outlines key issues for researchers to consider when influencing policy development.

PHC RIS infoBytes are available at <www.phcris.org.au/infobytes/> PHC RIS has also published and presented on these topics. Articles and presentations can be found at <www.phcris.org.au/publications/presentations.php>

Clinical Practice Guidelines Portal

Julie Stragalinos, National Institute of Clinical Studies

Earlier this year, the National Health and Medical Research Council (NHMRC) launched a new national Clinical Practice Guidelines Portal that provides links to current Australian guidelines developed by governments, professional colleges, specialty societies and non-government agencies.

Clinical practice guidelines are critical tools used by health professionals and researchers to improve the health of Australians, yet in the past have often been hard to locate, difficult to access and sometimes out of date. The Portal was developed to help clinicians and policy-makers access Australian evidence-based clinical practice guidelines through a single entry point. More and more people are finding it an important clinical resource that they

can access easily and efficiently. Australian guidelines are important tools that ensure the most recent Australian and international research is evaluated and applied across different health care settings to enable better health outcomes to be achieved for all.

The Portal includes a 'Guidelines in Development Register' that contains information about clinical practice guidelines in development in Australia. It has been designed to help reduce duplication of guidelines and to allow guideline developers to collaborate with other developers in common areas of interest. This will further assist policy-makers and guideline funders to better coordinate guideline development activities in Australia. Additionally, it is now a requirement for guideline developers intending to seek NHMRC approval to list their guideline on this Register prior to commencement.



An *Australian Guideline Developers Network* has also been established. It is designed to help Australian guideline developers work together cooperatively and to provide peer support and education in the management of issues in guideline development.

The Portal and Register can be accessed at <www.clinicalguidelines.gov.au> Any questions or requests for further information on the Portal or the Network can be sent to <clinicalguidelines@nhmrc.gov.au>



Australia and Scotland – working together

Frank Sullivan,
Scottish School of Primary Care

The Australian Health System is preparing for the largest re-organisation in two decades with an increased emphasis on prevention, primary health care and E-Health. The Australian primary health care research community has aims and ambitions which are similar to the Scottish research model and we are developing links to achieve several of these common aspirations, including driving international research and collaborating with similar research communities.

The Scottish School of Primary Care (SSPC) works with researchers in primary care across Scotland to develop programmes of research, increase study, recruitment and opportunities for higher level research career opportunities. Within SSPC is the Scottish Primary Care Research Network (SPCRN) which works to increase the amount of research relevant to patient care undertaken in

a primary care setting. SPCRN streamlines the recruitment process for researchers by providing one access point to a Scottish-wide network of professionals who can help recruit participants into research studies.

Our research model has helped Scotland to develop considerable strengths in International primary care research, building links with Australian researchers along the way, such as Marjan Kljakovic, Professor of General Practice at ANU who recently visited SSPC to gain an insight into data-linkage in Scotland and Rebecca Pallavicini, Manager of the Australian Primary Health Care Research Institute who came to review the research network model. We have recently appointed Professor Jane Gunn from University of Melbourne as an SSPC visiting professor who will work on a national, primary care based cohort study of people with multimorbidity. One of our researchers, Dr Colin McCowan recently visited Australia to present work at the 2010 Primary Health Care Research Conference in



Darwin before visiting the University of Newcastle where he gave an invited seminar and participated in collaborative research with staff members there following links he had established as part of the Brisbane Initiative.

International primary care is strong on our agenda for the future and is reflected in our upcoming Annual Conference which will take place 19-20 April 2011 in Edinburgh. There is an International theme throughout – *Think Global* - with key note speakers from around the world. We are eager to further promote international collaboration and would like to invite all researchers to our conference or to get in touch to collaborate with other projects.

For more information visit the SSPC website at <www.sspc.ac.uk>

News from the Society of Academic Primary Care, United Kingdom

Peter Murchie,
Society of Academic Primary Care

Despite the prevailing gloom engendered by the global financial crises, which is beginning to have real impact on academic primary care, the Society of Academic Primary Care (SAPC) continues to shine out hopefully as a fixed point to guide us through. We have just held our premier UK academic primary care conference, the SAPC Annual Scientific Meeting (ASM). This year that event was hosted by the University of East Anglia, amidst the historic city of Norwich and the atmospheric Fenlands of Eastern England. This year's programme offered a smorgasbord of all that is good in academic primary care with, excitingly, another annual increase in the number of international participants.

At this year's ASM the baton of leadership was passed on with Professor Amanda Howe stepping down after three highly productive years to the equally dynamic Professor Helen Lester of Manchester University. Professor Howe's leadership has been particularly notable for her efforts to make SAPC truly relevant to each and every member of the primary academic primary care community and the way in which she has secured and consolidated SAPC's place at the political table. Reassuringly, at the current time, SAPC can be heard adding its six penn'orth to the hurly burly of debate. It is a given that this great and important work will be continued by Professor Lester.

Elsewhere, SAPC continues to be the great bringer together of the academic primary care community. Firstly, its annual regional meetings, for example those in Scotland, London, Northern England and the Southwest, are very much looked forward to. These events



provide invaluable opportunities to socialise and network, to share and develop research ideas, and highlight the work that continues amongst the growing number of SAPC Special Interest Groups (SIGs). Secondly, in its newsletter, the SAPC also keeps the membership abreast of news from within individual departments and centres of academic primary care. To end on a Shakespearean note, SAPC is where we must "nail our courage to the sticking place" to get through the next few years.

For more information see <www.sapc.ac.uk/>



Snapshot of Australian primary health care research 2010

Bel Lunnay, PHC RIS

Snapshot of Australian primary health care research 2010 was released at the annual PHC Research Conference in Darwin last month by the Hon Warren Snowden MP, Minister for Indigenous Health, Rural and Regional Health and Regional Services Delivery.

Snapshot 2010 is the third in a series of national publications showcasing outstanding primary health care (PHC) research. It builds on the success of previous *Snapshot* publications and exhibits some of the outstanding Australian PHC research continually undertaken within the Primary Health Care Research, Evaluation and Development (PHCRED) Strategy.

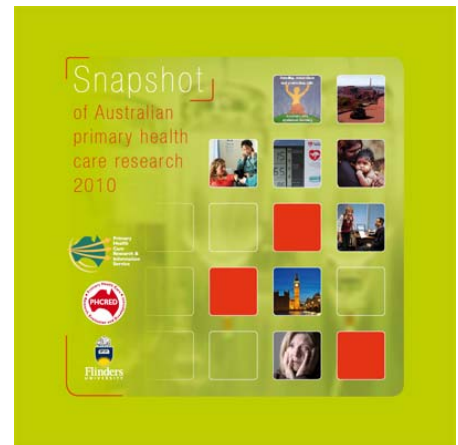
The focus of *Snapshot 2010* is to showcase projects with specific relevance to the national health reform agenda. It highlights projects that focus on the work intentions of GPs, improving health literacy, developing health indicators, the expanding role of practice nurses, up-skilling social workers, identifying social determinants of health, assessing the

needs of specific populations, chronic disease management and preventive health.

These diverse projects were selected for publication in *Snapshot 2010* because they have produced policy and/or practice relevant findings congruent with health reform efforts and to Australia's First National PHC Strategy. Importantly, they demonstrate the potential for PHC research to improve the health of Australians.

Snapshot 2010 opens with Dr Faline Howes' research completed as part of a PHCRED Researcher Development Program Fellowship, which endeavoured to understand barriers to hypertension treatment. This important chronic disease study provided significant new knowledge that has led to a new project to improve implementation of national hypertension guidelines.

Malinda Steenkamp's work on developing indicators to evaluate the impact and performance of health services and policies for remote



Aboriginal mothers and infants in the Northern Territory demonstrates the practical impact of PHC research on improving health outcomes. The new indicators will be used to monitor health service performance in remote areas and will inform future maternal and infant health initiatives.

You can download an electronic version of *Snapshot 2010* from: www.phcris.org.au/snapshot/2010 or contact PHC RIS Assist to request a FREE hard copy.

PHCRED Strategy: Research Capacity Building Initiative

CENTRE FOR PRIMARY HEALTH CARE AND EQUITY

UNIVERSITY OF NEW SOUTH WALES



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Mark Harris was awarded a Senior Professorial Research Fellowship by the Department of Health and Ageing 2007-2010 which allowed him to focus his research in the prevention and management of chronic illness, with a particular focus on diabetes and cardiovascular disease and to health equity.

Two large multisite trials of 'within' practice teamwork and 'between' general practice and allied health providers in the management of patients with chronic disease have been recently completed. These

demonstrated the importance of multi-disciplinary teamwork and its impact on quality of care for patients with chronic disease, the influence of practice size, team roles and organisational readiness to change, and the difficulty creating effective teams across organisational boundaries.

Mark has completed a before and after trial of behavioural risk factor management in the 45 year old health check and currently leads two large cluster randomised controlled trials of cardiovascular absolute risk assessment and vascular disease prevention in general practice. The latter two studies are due for completion later in 2010 and will be the first of their kind in Australia. They have already provided key insights into the implementation of preventive care in general practice including, the limitations of opportunistic prevention, the challenges in linking general practice with providers and group

programs outside the practice. This work and editing of the last three editions of the Royal Australian College of General Practitioners *Guidelines for Preventive Care in General Practice* has led to a four year National Health and Medical Research Council Partnership project on the *Implementation of Guidelines for the Prevention of Chronic Disease in General Practice* which commenced in 2010.

This, and other work, has resulted in 67 journal publications and contributions to three books since 2007 and has contributed to national health reform policy and the implementation of preventive guidelines.

PHCRED Strategy: Research Capacity Building Initiative

PHCRED TRI-STATE PROGRAM

Flinders University

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Southern setting for the Tri-State Conference 16-17 September in Warrnambool, Victoria

The Greater Green Triangle will host this year's Tri-State Conference. Primary health care researchers from SA, NT and the Greater Green Triangle region will meet in Warrnambool to present their current research projects. Key speakers are Dr Mark Morgan (GP) and Dr Ruth Sladek from Flinders University.

A pre-conference workshop on grant writing will be held on 15 September at the Conference venue – the Lady Bay Resort, Warrnambool. To register for the workshop contact Liz Jackway at the Greater Green Triangle University Department of Rural Health: liz.jackway@greaterhealth.org

It is not too late to register to attend. The registration deadline is 27 August. For more information please contact raelene.burnley@flinders.edu.au or go to the Tri-State website <www.phcredtristate.org.au>

Professor Leonie Segal guest speaker at Tri-State Policy Forum

National Preventative Health Task Force member, Professor Leonie Segal was a key speaker at the Tri-State Policy Forum in May 2010. In her address she spoke about the 'myths surrounding prevention' and identified research gaps related to primary health care research. In determining whether investment in primary and community care reduces costs Professor Segal reported that evidence related to investment in primary care and chronic disease management is mixed.

A full copy of her presentation is available at <www.phcredtristate.org.au/presentations/PreventativeHealthPriorities.pdf>

The Forum also included a panel session with Sinéad O'Brien, Deputy Executive Director, Statewide Service Strategy, SA Health, Professor Nigel Stocks, Head of the Discipline of General Practice at the University of Adelaide, Professor Richard Reed, Head of the Discipline of General Practice at Flinders University, Professor Leonie Segal and John Binda Reid, Centre for Remote Health. Panel members discussed current trends in primary health care research.



Policy forums are a valuable opportunity for policy makers, health professionals and researchers to meet and discuss issues and the Tri-State program will continue to focus on establishing links between research and practice.



Policy Forum Panel: Richard Reed, Leonie Segal, Sinead O'Brien, John Binda Reid and Nigel Stocks

BROKEN HILL UNIVERSITY DEPARTMENT OF RURAL HEALTH

UNIVERSITY OF SYDNEY



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Broken Hill University Department of Rural Health is pleased to welcome three new Researcher Development Fellows, all of whom are employed by

NSW Health in the Greater Western Area Health Service.

Diena Grant-Thomson is a Speech Pathologist and Manager of Allied Health Services at the Broken Hill Hospital. She will work closely with Associate Professor David Perkins to evaluate an innovative student-led service which aims to help meet otherwise unmet local needs for allied health services, while providing final year students with valuable practical experience.

Linda Wilson is a Carer Support Liaison Officer and aims to explore the support needs of older male carers in the local area, with a view to adapting current services to better meet their needs. Her project will be supervised by Ms Frances Boreland.

Kathy Seward is Manager TB/ Surveillance Officer and aims to review existing surveillance of mosquito borne diseases in western NSW and assess its adequacy during major flood conditions that are currently being experienced in that area. She will be supervised by Professor David Lyle.

PHCRED Strategy: Research Capacity Building Initiative

DEPARTMENT OF GENERAL PRACTICE

MONASH UNIVERSITY



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In May 2010, The University of Melbourne School of Rural Health (SRH) in Shepparton welcomed Victorian PHCRED fellows to attend workshops on qualitative and quantitative research theories and techniques.

PHCRED Fellows from Monash University Department of General Practice (DGP), The University of

Melbourne DGP and The University of Melbourne SRH were involved in the day long excursion. This excursion enabled Victorian PHCRED fellows to come together as a group and it proved to be a great networking and research capacity building experience for everyone involved. It also gave the fellows from metropolitan Melbourne an opportunity to visit a regional university campus and meet its staff.

The excursion featured Associate Professor Julie Pallant, Director of Research and Graduate Studies at The University of Melbourne SRH, who gave the fellows a comprehensive introduction to quantitative research methods and theories. In addition to this, Dr Victoria Palmer, an applied ethicist from The University of Melbourne DGP conducted an interactive session on qualitative



research. The experience was beneficial for all fellows, who will continue to build positive relationships from this and also support each other and their research.

The next Victorian PHCRED excursion will be hosted by the Monash University Department of Rural & Indigenous Health in Moe and will cover the issues and implications for rural and indigenous health research.

DEPARTMENT OF GENERAL PRACTICE

MONASH UNIVERSITY

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Increasing emphasis is being given to the need for implementation research and knowledge translation in primary health care with recognition that the development and implementation of quality improvement interventions require a rigorous methodological approach.

Associate Professor Danielle Mazza is leading a program of work being undertaken in the Department of General Practice at Monash University involving PHCRED Fellows. These projects focus on implementing evidence-based preventive care in general practice, current projects include:

⇒ PREPARE: Patients perceptions of prevention in primary care, a qualitative study of patients' understanding of and approach to prevention focusing on age, gender and socioeconomic status

- ⇒ IMPROVE: A project aimed at improving HPV vaccination in the general practice setting
- ⇒ implementing guidelines to routinely prevent chronic disease in general practice - an NHMRC partnerships grant involving several universities of which Monash is one
- ⇒ implementing the *Health Kids Check* – this project is being undertaken by Dr Karyn Alexander a former PHCRED Fellow
- ⇒ improving the implementation of preconception care.

This work builds upon Danielle's previous experience related to guideline implementation, prevention and women's health which includes involvement in the development of several evidence-based guidelines for common paediatric conditions, and the revision of the most recent edition of the Royal Australian College of General Practitioners' Redbook of preventive care guidelines.

In 2007, Danielle was awarded a National Institute of Clinical Studies - Health Contribution Fund Foundation Fellowship. These awards are acknowledged for training a cohort of professionals within Australia who can provide leadership in health and medical research translation and implementation. While the focus of the fellowship was on the implementation



of preconception care guidelines in general practice, the lessons learnt were relevant to the implementation of preventive care guidelines more broadly and relate to the need for a multi-level and theory-based approach to guideline implementation.



Associate Professor Danielle Mazza

PHCRED Strategy: Research Capacity Building Initiative

DISCIPLINE OF GENERAL PRACTICE

UNIVERSITY OF SYDNEY



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This report presents two of our key research capacity building activities this year: our RDP Fellowships and the Youth Health Research Interest Group (YHRIG).

We are pleased to report that we have awarded three 2010 RDP Fellowships. **Ms Alex McLaren**, who is Area Services Coordinator, General Practice Support at WentWest (a Division of General Practice), is undertaking an evaluation project entitled *Evaluation of the Practice Health Atlas*. The Atlas is a decision support tool which queries clinical software data. The project will

evaluate the practical application of the Atlas and its ability to influence data quality management, team based care, proactive practice population health care management and aggregated health outcomes in a general practice setting.

Dr Sylvia King (Guenther) is a General Practitioner who has taken a break from clinical practice to undertake postgraduate studies in medical education. Her research project concerns 'GP tutors and effective clinical placements'. Its primary aim is to investigate issues that urban GPs identify as influencing the provision of an effective learning environment when teaching medical students during their clinical placements.

Ms Jasmine Sarin is Tobacco Control Project Officer at the Aboriginal Health & Medical Research Council of NSW. Her research topic is *The use of pharmacotherapies in smoking cessation programs for Aboriginal*



The University of Sydney

people: the perspectives of staff working in Aboriginal Controlled Community Health Services. The project aims to understand how the perspectives of staff impact on the provision of smoking cessation support to clients.

YHRIG presented a Breakfast Session at the Primary Health Care Research Conference in Darwin on the topic *Improving healthcare for young people through primary healthcare research and health reform*. More than 60 people attended, and two young people from Darwin delivered a unique perspective on the challenges they have faced when accessing health care services.

DISCIPLINE OF GENERAL PRACTICE

UNIVERSITY OF NEWCASTLE

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A focus of the PHCRED program at Newcastle has been supporting practice-based research via our Network of Research General Practices (NRGP). Since its inception in 2006, the NRGPs has expanded its membership to include 17 general practice surgeries incorporating over 100 GPs. There have been nine projects conducted through the NRGPs, with many of the project ideas arising from our annual NRGPs Forum.

The first project run through our NRGPs during 2007-08 was a study of occupational violence in general practice. Results were published in the British Journal of General Practice in



2009 and presented at several 2009 conferences including the GP&PHC Research Conference and the Society for Academic Primary Care (UK) conference.

Other projects have involved work by Dr Simon Holliday, one of our member GPs, who led a cross-sectional study of patients' experiences of general practice waiting rooms. Analysis of the responses of 1138 patients from 15 practices is proceeding.

Another member GP, Dr Ben Ewald, conducted a pilot study of a randomised controlled trial involving an exercise intervention in several NRGPs member practices in 2008. This project subsequently received National Health and Medical Research Council Project Grant funding in 2010 and is being conducted through a number of general practices in the Hunter region of NSW.



THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA

During 2009, our GP Academic, Dr Parker Magin, established a collaboration around a community stroke study between researchers in Newcastle, Australia and Oxford, UK. Parker, Associate Professor Chris Levi and Associate Professor Mark Parsons (Newcastle stroke physicians) and Dr Dan Lasserson (University of Oxford) were awarded a research grant from the John Hunter Hospital Charitable Trust to pilot the methodology for the general practice element of a larger community stroke study. The pilot project, to run in 2010, will be conducted in three member practices from the NRGPs. We anticipate outputs from this pilot by the end of the year.



PHCRED Strategy: Research Capacity Building Initiative

UNIVERSITY DEPARTMENT OF RURAL HEALTH, NORTHERN NSW

UNIVERSITY OF NEWCASTLE

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Falls among elderly Aboriginal people: a qualitative study exploring risks, experiences & outcomes

Judy Coates, a 2010 Researcher Development Program Fellow, is investigating the perceptions of falls risk, and the associated experiences and outcomes of falls, in the elderly Aboriginal community of the Tamworth area.

Due to the nature of the project it was necessary to seek approval from Ethics Committees of Hunter New England Area Health Service, University of Newcastle and Aboriginal Health and Medical Research Council of New South Wales. While the ethics application

process was protracted, often convoluted, tedious and frustrating, the process did clarify why the research should be done, the most appropriate method for doing so and who the stakeholders and beneficiaries of the project were.

To ensure the local Aboriginal community considered the project worthwhile, consultation with Elder groups and Aboriginal health and research workers began prior to the project commencing. Consultation has continued and has provided valuable assistance to the project development and progress. In addition, on-going involvement and social interaction of the researcher with the local Aboriginal community has contributed to the development of mutual respect and gaining of trust and support.

The greatest challenge to the project has been recruiting participants for the interviews. Ultimately this has been strongly linked to the consultative and interactive style of the researcher with local Aboriginal Elders. The development of strong non-research related relationships proved to be the key to developing trust, mutual

respect, understanding and sharing. These new relationships have greatly assisted in recruitment of participants.

The advice and support from Aboriginal researchers has been invaluable in bridging the cultural gap and breaking down the barriers to meaningful communication and understanding.

To date, three semi-structured in-depth interviews have been recorded and transcribed and data analysis has commenced. A further three to five interviews will be undertaken within the next two months.



Judy Coates 2010 RDP Fellow

GENERAL PRACTICE

UNIVERSITY OF WESTERN AUSTRALIA

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Focusing in on rural and remote

The Combined Universities Centre for Rural Health (CUCRH) in Western Australia (WA) has awarded four Researcher Development Program (RDP) fellowships to a number of early to mid-career researchers to undertake research projects in 2010.

CUCRH provides funding for research which has a focus in rural and remote communities.

Holly Buykx, a Research Officer, has accepted an RDP to undertake a survey of community knowledge, attitudes and practice towards vector borne diseases.

Isabel Ross, a Health Promotion Officer, Ronald Simpson and Richard Noddy will evaluate the *Fix my Ride* project. This project is innovative and

encourages Aboriginal youth to become interested in cycling and become more physically active.

Lyn Brun, Statewide PHCRED WA Coordinator, will investigate the networks that researchers of rural and remote projects and decision makers are involved in and how these impact on research translation.

A joint funded fellowship with the WA Country Health Service was awarded to **Ana Mairata**. Ana's project will investigate the predictors of therapy outcomes of children with developmental delay in rural and remote areas.

Gemma Walker from South East Premium Wheatgrowers Association, along with **Jacki Ward** from CUCRH, will investigate whether pyrethrum, which is used on farms, is transmitted back to the farm family home. An education package for farmers will be compiled to remind them of the safety principles of farm chemical management.

Past RDP recipient, **Jo Jackson-King** has just published a book titled *Raising*

the Best Possible Child: How to parent happy and successful kids from birth to seven. This book is the result of the support and research skills she gained from her fellowship.



Lyn Brun, Cindy Porter (PhD candidate), Jacki Ward, Holly Buykx



BookWatch: Interviews in Qualitative Research

Eleanor Jackson Bowers, PHC RIS

This book covers qualitative interviewing in substantial depth and, in doing so, addresses almost all facets of qualitative research methodology.

The authors guide the reader through the stages of developing a rationale for their research. It addresses: what is it that you want to know, what is the purpose of the research and how may this be achieved? How does this justify the use of interviews? What are the philosophical assumptions you have taken for granted?

The authors acknowledge that often these are not made explicit but argue that different assumptions lead to differing rationales for what needs to be known and which methods and methodologies follow from this. They briefly outline the major theoretical positions, which make this publication an ideal introduction for somebody not familiar with the use of theory in qualitative research.

Ethics in qualitative research is given extensive attention, as is validity.



There is a substantial chapter on reflexivity, or critical reflection by a researcher on how the research may have been entangled in the politics and practices of the social world.

Different types of interviews are discussed in detail. This includes individual and group interviews as well

as remote methods such as telephone, email and on-line interviewing. They give many examples of the advantages and disadvantages of each method and offer tips from their experiences.

Finally, they address data analysis: how and what to transcribe, the principles of thematic analysis and coding, and procedures for enhancing validity such as triangulation.

What comes across strongly is that while we may intuitively feel that interviewing is as straight forward as having a conversation, there are many learnings which come from the accumulated experience of doing interviews of different types. This book covers them all. If you are doing interviews in qualitative research you need to read this book.

Reference

King N, Horrocks C. (2010). *Interviews in Qualitative Research* SAGE Publications.

ReportWatch: Building a 21st Century Primary Health Care System - Australia's First National Primary Health Care Strategy

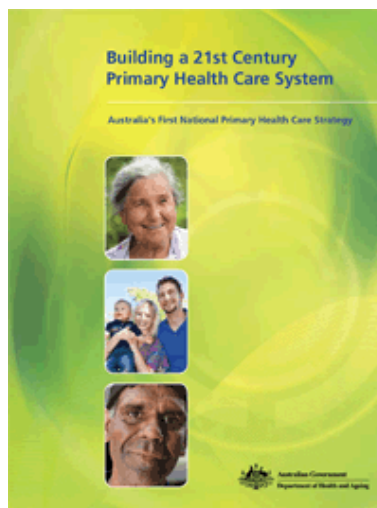
Ellen McIntyre, PHC RIS

The National Primary Health Care Strategy is a national road map to guide future primary health care policy and planning in Australia. It sets out essential building blocks and key priority areas that will provide the foundation for an integrated high performing primary health care system fit for the future.

The five key building blocks are:

- 1 regional integration
- 2 information and technology, including eHealth
- 3 skilled workforce
- 4 infrastructure
- 5 financing and system performance.

Drawing from these are four key priority areas for change:



- 1 improving access and reducing inequity
- 2 better management of chronic conditions
- 3 increasing the focus on prevention
- 4 improving quality, safety, performance and accountability.

So where does research and evaluation fit into this Strategy? As stated on page 34 "Underpinning quality and safety, and primary health care policy more broadly, the Australian Government will maintain its commitment to primary health care research, both through funding for research capacity, and through the use of research-based evidence to inform policy and practice."

This is a long awaited Strategy. Whether we are researchers, practitioners or policy makers, we should all use the Strategy to guide primary health care policy and planning.

The full report is available from <www.yourhealth.gov.au/>



WebsiteWatch: The McMaster Health Forum

Sandy Muecke, PHC RIS

<www.mcmasterhealthforum.org>

Policy makers and those who support them may find the McMaster Health Forum of great use. The Forum, incorporated within McMaster University in Hamilton, Ontario, Canada: "develops programs and organizes events which provide a range of outcomes to help action-oriented stakeholders work towards sustainable solutions to important health challenges at the regional, national and international level."

Of particular interest on this website are the freely available tools and resources (see link in 'About Us/Our Resources'). 'Forum Tools' include a one page document entitled *Finding and Using Research Evidence*. A step-by-step table guides the user along a well structured pathway – clarifying the

problem, identifying useful resources, and implementing the solution. Whilst this publication includes local Canadian literature resources, it also provides links to many universally relevant libraries of systematic reviews.

A link to a comprehensive suite of *SUPPORT Tools* can also be found on this page. These tools, presented in an extensive collection of publications, provide insights into a transparent, systematic and evidence-informed policy decision-making process, from the initial problem conceptualisation, to the construction of policy briefs and the conduct of policy dialogues.

The 'Forum Resources' section provides a portal to two databases of systematic reviews. The first, *Health Systems Evidence* is a "continuously updated online repository of synthesized research evidence related to governance, financial and delivery arrangements in health systems and to implementation strategies that can

support change within health systems".

The user interface for this database facilitates an easy information search. Policy briefs, overviews of systematic reviews, and systematic reviews for health system related topics can be found at this site. Direct links to some reviews are also included. 'Health evidence.ca' contains reviews relating to public health issues and can be found via the second link in this section.

The last 'Forum Resources' link is to the McMaster Health Knowledge Refinery learning site. Here, strategies can be found that are designed to assist readers with critical appraisal of the literature. Three McMaster collaborators are the final listing on this useful webpage.

Building the Agenda

THE FIRST NATIONAL FORUM ON SAFETY AND QUALITY IN PRIMARY AND COMMUNITY HEALTH

Sydney, 10 May 2010

Attended by Libby Kalucy, PHC RIS

This one day Forum was a refreshing change from events where supposed 'participants' spend long periods of time sitting passively in front of PowerPoint presentations, only coming to life during the breaks.

Julie McCrossin is an energetic knowledgeable facilitator who interviewed the speakers, and brought in many of the large number of delegates attending the forum, and she ensured that many of their stories were heard.

So what did we learn about safety and quality in primary and community health? There are pockets of good work in an inconsistent national picture. Julie encouraged the audience to think of

metaphors - I liked the image of the safety and quality garment with many pockets but no back or front to hold it together – the garment could store lots of things, but did little to maintain decency or keep the wearer dry and warm.

Accreditation is synonymous with discussions of safety and quality, though the range of relevant standards is confusing. More than a flurry of activity at accreditation time is needed to build a sustained culture of safety and quality. Primary and community health need systems that support reflective practice, that provide a safe framework to share uncomfortable truths, and that provide the right information for all levels of the system to measure, share and evaluate quality and safety matters. Unless patients and communities are an integral part of the system, service providers may remain blissfully unaware of occasions of unsafe, poor quality services. Organisations must be expert in all forms of governance, corporate, community and clinical, to deliver safe



high quality primary and community health services with minimal risk to communities.

For details of Forum presentations and notes go to <www.latrobe.edu.au/aipc/pchnetwork/national.htm>

Libby Kalucy attended the Forum on behalf of PHC RIS which is a member of the National Primary and Community Health Network.

Progressing rural and remote health research

2ND RURAL AND REMOTE HEALTH SCIENTIFIC SYMPOSIUM

9-11 June 2010

Attended by Ellen McIntyre, Libby Kalucy & Sandy Muecke, PHC RIS

The following report has been condensed from a more comprehensive communiqué released by the symposium steering committee. The full report is available from the National Rural Health Alliance website at <<http://nrha.ruralhealth.org.au/scientific/>>

Leaders of Australia's rural and remote health research communities met in Brisbane, 9-11 June 2010, at the 2nd Rural and Remote Health Scientific Symposium, and reached general agreement about the way forward for their sector over the next five years.

Since the emergence of 'rural and remote health' as a discreet entity in Australia some 20 years ago, its

research sector has moved from being largely defensive and focused on rural and remote deficits, to one with an emphasis on building on the strengths of rural and remote lifestyles, people and services. With increasing confidence, capacity and understanding, the rural and remote health research communities are now more outward-looking, ready to challenge themselves and to be involved in current policy issues. Increasingly, their focus is on helping to transform the health sector rather than merely describing it.

The Symposium was provided with updates on research in critical areas such as the health of Aboriginal and Torres Strait Islander people, mental health in remote areas (including some consideration of suicide), the capacity of eHealth to improve services and outcomes, creative models of care, and the importance of cohort studies – including those relating to complex interventions.

The central recommendation from the Symposium was that there should be a

2ND RURAL & REMOTE HEALTH SCIENTIFIC SYMPOSIUM
9-11 JUNE 2010, BRISBANE

high-level organisation with the capacity to coordinate the rural and remote health research effort and build from its findings into practice and policy.

The Symposium spent some time considering the capacity of rural and remote health researchers to contribute to the current health reform agenda. To be able to play their role more effectively, researchers need to understand the complex realities of policy development, which is affected by both scientific and political 'evidence', by advocacy and vested interests, by ad hoc and entirely unpredictable personal and/or political events, and by the fact that many policies entail the redistribution of resources – which means there will usually be losers.

Connecting the Health Care Sector

AGPN eHEALTH CONFERENCE

16-17 June 2010

Attended by Sandy Muecke, PHC RIS

The Australian General Practice Network hosted the *Connecting the Health Care Sector* eHealth Conference in Melbourne, 16-17 June 2010. Over 150 representatives from GP Divisions, the Department of Health and Ageing, Medicare, consumer organisations, software companies, universities and other organisations attended.

The Hon Nicola Roxon opened the event, via a tele-link from Canberra. Ms Rosemary Huxtable, Deputy Secretary, Department of Health and Ageing, followed by Mr Peter Fleming, CEO of the National E-Health Transition Authority, outlined the *eHealth* roll-out plan. Australians are soon to be

allocated a 16 digit numeric 'unique health identifier', and will be able to voluntarily enroll in the Personally Controlled Electronic Health Record (PCEHR) scheme from 1 July 2012. These records will not hold details of specific clinical encounters but will contain information such as patient demographics, a health summary, referrals, current medications, test orders and care plans. The roll-out will occur incrementally, and South Australia will be an early adopter of 'secure messaging'. 'Systematised Nomenclature of Medicine Clinical Terms' will ensure a common language is used. The pivotal role of Medicare Australia was detailed by Malisa Golightly, Deputy CEO of Medicare Australia.

Population health planning and chronic disease management were the themes for the Table Top presentations. About eight presenters moved from table to table and gave a brief report to delegates. The former presentations



included several innovative IT programs that aimed to improve communication between health care providers or collect and aggregate population health related data. Chronic disease management presentations included projects that had implemented secure messaging IT systems or improved the coordination of care. Several other speakers gave concurrent, more detailed presentations about these two topics. Throughout Australia it appears that a diverse range of successful and novel electronic systems and programs have been implemented by Divisions and individual general practices to suit their specific small-area population health needs.



Selling health research to the government

RESEARCH AUSTRALIA ADELAIDE POLICY FORUM

2 June 2010

Attended by Libby Kalucy, Ellen McIntyre, Petra Bywood, Sandra Muecke & Eleanor Jackson Bowers

A panel of distinguished speakers discussed policy issues related to health research and strategies for building a business case for growth in the health and medical research sector. Rebecca James, CEO of Research Australia, facilitated the forum.

Professor Caroline McMillen (University of SA) opened the forum with an outline of the challenges related to policy and research: improving the evidence base in health care; connecting health research and education; and broadening the health care workforce. In the current complex research environment, Professor McMillen stressed that health researchers need to take advantage of the 'perfect storm' of change in three fundamental areas: the NHMRC research agenda, hospital and health

care reform and university reform that is focused on sustainable research excellence.

Rebecca James outlined three key requirements for *Selling health research to the government*: affordability, policy relevance and political attractiveness. Rebecca suggested that health research needs to be embedded into new approaches and linked to better health outcomes in a quantifiable way that is attractive to policy-makers; that unity was critical and researchers should share the responsibility, acknowledging that we are all part of the problem as well as part of the solution. Finally, she noted how crucial it is for researchers to demonstrate the value of research to policy-makers and foster strong advocacy for health research.

Professor Alan Pearson of the Joanna Briggs Institute (JBI) gave an overview of the JBI and its resources and services for bridging the gap between research and policy. JBI has valuable resources pertaining to evidence synthesis, including databases of systematic reviews and best practice information sheets, evidence transfer-

Research Australia
An alliance for discoveries in health

JBI Connect, International Journal of Evidence-based Healthcare - and evidence implementation and evaluation tools.

Professor Ross McKinnon, National Facilitator for the *Translating Health Discovery Super Science Project*, gave valuable insights into the *Translating Health Discovery project* that invests in research infrastructure related to the translational landscape.

Finally, Sinéad O'Brien, Deputy Executive Director, Statewide Service Strategy, SA Health, discussed South Australia's health reform. The SA Health Care Plan is a blueprint for change and a key strategy for delivering this Plan is use of primary health care to establish more GP Plus Health Care Centres to ease the pressure on emergency departments and relieve the workload on hospital-based medical staff.

<<http://researchaustralia.org/RA/Events/ResearchAustraliaEvents.aspx>>

Primary health care organisations (PHCOs) and research partnerships

Dr Emil Djacic,
Australian General Practice Network

Australian primary health care organisations (PHCOs), announced as *Medicare Locals* during April's Federal Budget, will build on Australia's general practice networks and be among some of the most significant changes made to our health system in decades.

AGPN's vision is that, over time, PHCOs will become the organisations with responsibility for regional health planning, funding of health programs and services that respond to local need and service coordination and improvement. In some areas, they will provide services direct to communities, particularly in areas of market failure and where no alternative service provider exists.

A key capability of PHCOs will be to promote research, evaluation and to

enhance an evidence based culture in primary health care. Collection of clinical and population health data and the capability to aggregate, analyse and synthesise this information, will be a significant feature of PHCOs. To this end, PHCOs will be able to make data available in ways that are useful as a tool to inform continuous quality improvement by clinicians, to inform health programs and services and, importantly, to evaluate the impact of PHCO-led initiatives.

Strong partnerships will be fundamental to the formation and ongoing success of Australia's new PHCO network, especially with the research community. At the regional/local level there will be scope, as there is presently with general practice networks, for universities to be involved in PHCOs. The research community will be key partners in local

knowledge networks, in providing assistance to establish and analyse datasets and in co-evaluating PHCO programs and services.

Over time, the activities of PHCOs will span the spectrum of comprehensive primary health care (PHC) focusing on prevention, chronic disease management, service development, quality improvement, workforce, access and equity issues as well as the intersections between primary and acute care and PHC, and systems of social care. As a consequence, there will be enormous scope for researchers and the PHCO sector to work together in the national sphere to shape the future PHC research agenda and priorities to inform key directions in both PHC policy and practice.



Upcoming events

17 Aug 2010, Sydney NSW
FINANCIAL REVIEW HEALTH CONFERENCE
National Health
E: conferences@afr.com.au
Web: www.afr.com/events

17-18 Aug 2010, Brisbane QLD
PHC DESIGN AND CONSTRUCTION 2010
Building Innovative and Sustainable PHC
E: enquire@iqpc.com.au
Web: www.primaryhealthdesign.com.au

19 Aug 2010, Melbourne VIC
HEATWAVES AND HEALTH
From impact to harm prevention
E: catherine.pound@monash.edu
Web: www.crepatientsafety.org.au/seminars/

19-20 Aug 2010, Melbourne VIC
ADMA 2010 ANNUAL CONFERENCE
CDM & the Future of the Aust Health System
E: p.stoforidis@alfred.org.au
Web: www.adma.org.au

20-22 Aug 2010, Mt Isa QLD
2010 MT ISA REMOTE HEALTH CONFERENCE
Are You Remotely Interested?
E: stephanie.delarue@jcu.edu.au
Web: micrrh.jcu.edu.au/

24-26 Aug 2010, Melbourne VIC
HIC2010
Informing the Business of Healthcare
E: conference@hisa.org.au
Web: www.hisa.org.au/hic2010

30 Aug-2 Sep 2010, Hobart TAS
ACMHN'S 36TH CONFERENCE
Row with a team or paddle alone
E: anna@cdesign.com.au
Web: www.cdesign.com.au/acmhn2010

6-8 Sep 2010, Perth WA
SAFETY AND QUALITY IN HEALTH CARE
Back to the Future - Unlocking the Potential
E: aaqhc2010@arinex.com.au
Web: www.aaqhc2010.org.au/

8-11 Sep 2010, Brisbane QLD
2010 NURSE PRACTITIONER CONFERENCE
Responding to changing environment
E: margaretw@rcna.org.au
Web: www.rcna.org.au/

9-10 Sep 2010, Darwin NT
CHRONIC DISEASES NETWORK CONFERENCE
Opening doors to health and wellbeing
E: info@eventuate.com.au
Web: www.cdnconference.com.au/

16-17 Sep 2010, Warrnambool VIC
PHCRED TRI-STATE PROGRAM CONFERENCE
Research to Practice – how to make it happen
E: elena.dibez@finders.edu.au
Web: www.phcredtristate.org.au

16-17 Sep 2010, Eveleigh NSW
EMERGENCY COORDINATORS CONFERENCE
Resilience - in the face of adversity
E: sabina.evans@hss.health.nsw.gov.au
Web: www.eventoffice.com.au/AHECC10

20-23 Sep 2010, Eveleigh NSW
IMPROVING THE HEALTH CARE EXPERIENCE
Hear how to inspire and motivate staff
E: melissa.watson@hss.health.nsw.gov.au
Web: www.hssevents.health.nsw.gov.au/ihce

22-26 Sep 2010, Barcelona SPAIN
CONGRESS OF MATERNAL & INFANT HEALTH
E: Barcelona2010@matres.mundi.org
Web: www.globalcongress2010.com

22-24 Sep 2010, Adelaide SA
AHHA CONGRESS 2010
Multiple dimensions of healthcare
E: ahha2010@sapmea.asn.au
Web: www.sapmea.asn.au/conventions

27-29 Sep 2010, Adelaide SA
PHAA 40TH ANNUAL CONFERENCE
Public health in a 21st century society
E: conference@phaa.net.au
Web: www.phaa.net.au

30 Sep-1 Oct 2010, Sydney NSW
2010 AEA ANNUAL SCIENTIFIC MEETING
Translating evidence into practice
Web: www.asnevents.com.au/aea/

4-7 Oct 2010, Rotterdam NETHERLANDS
EUROPEAN NURSING CONGRESS
Older persons: The future of care
E: info@rotterdam2010.eu
Web: www.rotterdam2010.eu

6-9 Oct 2010, Cairns QLD
GP'10
Shape our future
E: gp10@arinex.com.au
Web: www.gp10.com.au/

10-13 Oct 2010, Berlin GERMANY
WORLD HEALTH SUMMIT 2010
E: secretariat@worldhealthsummit.org
Web: www.worldhealthsummit.org

11-13 Oct 2010, Hamilton VIC
CENTRE FOR FARMER HEALTH CONFERENCE
Opening the Gates on Farmer Health
E: sally.stevenson@wdhs.net
Web: www.farmerhealth.org.au/conference

20-23 Oct 2010, Broome WA
2010 NATIONAL SARRAH CONFERENCE
New Frontiers in Allied Health
E: info@cdesign.com.au
Web: www.sarraha.org.au/

24-27 Oct 2010, Canberra ACT
SAFETY & QUALITY IN HEALTH CARE FORUM
Society, Regulators and Health Providers
E: forumsqhc2010@sapmea.asn.au
Web: www.sapmea.asn.au

Upcoming event?
Add it to the PHC RIS diary
phcris@flinders.edu.au

1-2 Nov 2010, London UK
EVIDENCE2010
Transforming healthcare
E: events@bmjgroup.com
Web: www.evidence2010.com/

1-2 Nov 2010, Montreal CANADA
2010 PICKING UP THE PACE
How to accelerate change in PHC
E: erin.morrison@chrsf.ca
Web: www.chrsf.ca/PickingUpthePace/

3-6 Nov 2010, Perth WA
AGPN NATIONAL FORUM 2010
Connecting Care
E: twong@agpn.com.au
Web: www.gpnetworkforum.com.au/2010

11 Nov 2010, Shepparton VIC
RURAL HEALTH RESEARCH CONFERENCE
Issues Impacting on the Physical & Psychological Health of our Communities
E: srh-conference@unimelb.edu.au
Web: www.ruralhealth.unimelb.edu.au/

22-23 Nov 2010, Adelaide SA
EVIDENCE-BASED CLINICAL LEADERSHIP
Directing Policy to Action (Hollywood!)
E: chris.cafcakis@adelaide.edu.au
Web: www.joannabriggs.edu.au/events/2010NAC/

13-16 Mar 2011, Perth WA
NATIONAL RURAL HEALTH CONFERENCE
The heart of a healthy nation
E: conference@ruralhealth.org.au
Web: http://11nrhc.ruralhealth.org.au/

19-20 Apr 2011, Edinburgh SCOTLAND
SSPC ANNUAL CONFERENCE 2011
Think global
E: l.wilkie@cpse.dundee.ac.uk
Web: www.sspc.ac.uk/events/

29-29 Apr 2011, Guarda, PORTUGAL
CONFERENCE OF TECHNOLOGY AND HEALTH
E: gic@ipg.pt
Web: www.ipg.pt/tecnologia-saude2011/

4-6 May 2011, Edmonton CANADA
HEALTH NURSING RESEARCH SYMPOSIUM
Embracing Equity and Diversity in Community Health Nursing Research
Ph: E: icchnr2011@ualberta.ca
Web: www.nurs.ualberta.ca/icchnr/

13-15 Jul 2011, Brisbane QLD
2011 PHC RESEARCH CONFERENCE
E: phcris@flinders.edu.au
Web: www.phcris.org.au/conference



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