

# Feedback Results

## PRE-CONFERENCE WORKSHOPS

Tuesday 26 July 2005



**“Really suited my needs, demystified some issues. Great, clear presentation.”**

**“Very good facilitator and engaging speaker: well grounded in the subject.”**

### Who attended the workshops and who provided feedback?

Two hundred and eleven delegates attended 6 pre-conference workshops, and 163 provided feedback (77% response rate). Response rates ranged from 57-97% for each of the workshops. Not surprisingly, the evaluation workshop had the highest response rate! Feedback respondents were primarily academics from universities. Many work in more than one position and/or in multiple settings: with 28 in 2 positions, and 25 working in 2-4 settings.

Position n=191*	No.	Setting n=218*	No.
Academic	65	University	106
Research officer	33	missing	18
GP	32	Govt (State/Territory)	15
Project officer	15	private practice	15
Other	15	NGO	16
Practitioner (non-GP)	14	Divisions Network	13
Govt policy advisor	6	other	8
Student	6	Govt (National)	6
missing	3	* more than one could be indicated	
Consumer rep	2		

### What did attendees hope to gain from attending the workshops?

Delegates attended the workshops to:

- increase knowledge
- learn practical skills
- learn from experts in the field
- hear the experiences and ideas of peers
- obtain inspiration and enthusiasm

**Were their expectations met? Yes!**  
**Yes 121, 74% Partly 35, 21% No 6, 5%**

### To what extent did the w/shop enable attendees to have a better understanding of the topic? (n=162)

Considerable 96, 59% Moderate 60, 37% Not at all 6, 4%

### How much relevance did the w/shop have to attendees working needs? (n=161)

Considerable 108, 67% Moderate 47, 29% None 6, 4%

### How did attendees rate the quality of content? (n=161)

Excellent 97, 60% Good 55, 34% Fair 9, 6% Poor 0

### How did attendees rate the clarity of the presentations? (n=162)

Excellent 116, 72% Good 37, 23% Fair 9, 5% Poor 0

### How did attendees rate the value of the handout material, if provided? (n=118)

Excellent 43, 36% Good 53, 45% Fair 24, 20% Poor 5, 4% n/a 7, 6%

**The workshops were considered useful...**

The respondents reported that the **most useful aspects** were: the use of case studies and examples; knowledgeable presenters; presenters who were approachable; practical tips from the presenters; insights from participants; small and whole group discussions; practical exercises; plenty of time for discussion, questions and answers.

**“The very practical flavour of the workshops was extremely useful to me.”**

**“Excellent - lively discussion, interesting examples, useful interaction”**

For most of the attendees, **the workshops inspired** an intention to change at least one work practice. Others wrote that if there were no work practices they would change, it was because the workshop had validated what were already doing at work.

The  
workshops can  
*inspire*  
change

#### Format issues:

“Excellent, very challenging and useful.”

“A bit too much talking and not enough doing”

“Presentations [were] too long [with] not enough time for group discussions.”

“Excellent - good mix of: being spoken to, exercises, group association, [and] participant contribution.”

#### How could future workshops be improved?

Suggestions for improvement were along the same lines as the workshop aspects that were praised, such as enough time for discussion, handouts provided, etc. In future PHCRIS may need to consider developing a guideline document for facilitators to ensure the workshops all are as useful and effective as possible.

“Very informative & relaxed atmosphere - promotes reflection of ideas presented.”

“... I didn't sit here wishing I'd gone to something else which is a bonus!”

“Enjoyed [the] commencement of the conference with [a] workshop. Better than [a] Plenary first up!”

“Presenter very approachable, pleasant and easy to listen to. Presenter knew what she was talking about; spoke from experience.”

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